

Platinum Support

The highest level of support available from any staff scheduler.

There's a lot that goes into scheduling staff. If you require additional assistance with your schedule, the Momentum team offers Platinum Support, which provides unparalleled service and assistance to ensure you have the best schedule and the best possible experience with Momentum every time you create a schedule.

What you get with Momentum Platinum Support

Schedule Creation



Let the Momentum team build your schedule for you! We use the rules and policies we put into your version of Momentum, add in your approved time-off requests and start building the schedule you need.

Schedule Distribution



Once approved, the Momentum team will alert your staff of the latest schedule, which can be seen in the app, via integrated calendars and on our iOS mobile app.

System Updates



As you need to add, remove or change the rules and scheduling policies at your organization, the Momentum team will make the changes for you. You never have to worry about growing and expanding with Momentum.

Tailored Training



- In-depth training for admins
- Specialized staff training sessions
- Schedule additional training when required with the Momentum team

Review & Alterations



After the Momentum team builds your schedule, you are able to review everything for accuracy and can request any manual changes you see fit in order to make each schedule a perfect fit for your organization.

Advanced Reporting



- Track and monitor scheduling equity
- Track remaining time off and vacation for staff
- Easily maintain hours compliance
- Work with the Momentum team to generate the specific reports you need

See how Momentum Platinum Support can work at your organization!

